Eric Moras

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Education

Grand Valley State University **Sep. 2023 – 2025**
- *B.S. in Computer Science, GPA: 4.0* *Allendale, Michigan*

Grand Rapids Community College **Sep. 2019 – Apr. 2023**
- *Associate of Arts, GPA: 4.0* *Grand Rapids, Michigan*

Technical Skills

Languages: Python, JavaScript, HTML/CSS, Java, C#, Visual Basic, SQL, C, Bash
Frameworks/Environments: Unix, .NET, Winforms
Tools: VS Code, Visual Studio, Git, Salesforce, Zendesk, Terminal, Vim

Work Experience

Ron Miedema Concrete **May 2024 – Present**
Computer Programmer Intern *Georgetown Township, Michigan*
- Develop software using Winforms, with DevExpress, Visual Basic and MSSQL
- Created a role-based permission system for the software, able to change permissions through the app via T-SQL storage procedures

Greatland **Dec. 2023 – Feb. 2024**
Product Phone Support *Grand Rapids, Michigan*
- Troubleshoot technological issues with customers over the phone
- Handle 300+ inbound calls and coordinated tickets through Salesforce and Zendesk

Family Fare **Aug. 2022 – Nov. 2023**
Cashier *Wyoming, Michigan*
- Clearly communicate with customers about policy queries and provide excellent customer service
- Accurately deal with transactions and inputting into the point of sale system

Projects

Linux Server | *Bash, Linux/GNU*
- Installed Linux (Debian) on a Beelink Mini PC
- Manage services with Docker and Systemctl

RPG Game | *Python, TKinter*
- Created a GUI based game for Introduction to Software Engineering with other students
- Designed requirements, use cases, diagrams, and used static code analyzers to improve code
- Use Git as source control

Leadership

Robotics **2022 – Present**
Programming Mentor *Wyoming High School*
- Teach summer classes on the fundamentals of Java to programming a FRC robot